### **UK RailStations20**<sup>-</sup>

24 February 2010, The Grosvenor Hotel, Victoria Station, London SW1



PRESENTED BY



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Attendance at this conference is vital for all those involved in planning, designing, operating and

managing railway stations in the UK



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#### **UK RailStations2010**

### Working together to improve Britain's stations and enhance their role

On his five-day tour of Britain's rail network in April 2009, Lord Adonis, the Secretary of State for Transport observed first hand the crucial role that stations play. Who can forget his observations? Of Birmingham New Street, for example, he wrote that "almost everything about the station is ugly, unfriendly, dark and forbidding". In contrast, he found Sheffield station to be "a real delight". "It has been beautifully restored in recent years and has excellent retail and waiting facilities for passengers."

Adonis observed the successes and failures that the country's rail travellers witness every day. It serves to illustrate the room for improvement that exists for many of the UK's rail stations, and the standards that they can seek to achieve.

The Ninth UK Rail Stations Conference takes place in London, at Victoria Station, on 24 February 2010. It is the UK's premier event for all skakeholders involved with the management and development of rail stations – recognising and building their pivotal role in the transport network and as significant centres of activity in our cities and communities. Issues this year will include an update on the drive to improve access to stations under the national station travel plans initiative, discussion of the latest thinking in station design and management and on detailed matters such as layout and signage.

#### What you will learn at this event

- Priorities of Government, Network Rail and train operators
- Latest thinking on improving station access
- The role of the station in achieving multi-modal travel integration
- Understand the significance of the art and science of 'legibility' – signage and movement in and around stations





### **Programme**

09.00	Registration & Coffee	13.00	Lunch		
09.30	Introduction by morning chair	3	Fitting stations into the wider		
09.35	Keynote Speech		transport and urban context		
	The significance of stations	14.00	Station access plus multi modal		
1	The policy and management framework		transport provision: getting		
			everything joined up		
09.45	Network Rail's station strategy		Sir Peter Hall, Professor of Urban		
	Network Rail speaker (invited)		Planning and Regeneration, UCL & Chris Green, Stations Champion		
09.55	The train operators' agenda		(Co-authors of the Government		
	Tom Smith, Managing Director - Rail		report Better Rail Stations)		
	Development, Go-Ahead	14.20	Stations as passenger transport		
10.15	Making the case for investment in		interchanges		
	stations  Keith Couverby Director		Jonathan Radley, Commercial		
	Keith Sowerby, Director, Steer Davies Gleave		Director, Journey Solutions partnership & PLUSBUS		
10.35	Q & A	14.40	Q & A		
10.50	Morning coffee	15.00	Afternoon coffee		
2					
2	Station design and development: finding the right framework	4	The passenger friendly station – styling and signage		
11.20	Stations and their Urban Context	15.25	Information and signage: The latest		
11120	Alan Baxter, Alan Baxter &	10.20	thinking on 'way finding'		
	Associates LLP		Stuart Dodds, Southern Operations		
11.40	Station usage, patterns and layouts,		Director, Merson Signs		
	what we can learn from place	15.45	New station architecture: style,		
	planning systems		functionality and civic pride		
	Alain Chiaradia, Partner,		Tom Rhys Jones, Director,		
	DE Partnership, Design Economics		Jefferson Sheard		
12.00	Rail passengers' needs and behaviours – A retail/catering	16.05	Q & A		
	perspective	16.20	Close of conference		
	Bruce Wakeling, Operations	17.00	Close of drinks reception		
	Director, SSP Rail				
12.20	Q & A				
12.40	Station Tour				



Rail Stations has become a respected and well regarded networking event to meet with a like-minded community of professionals all deeply involved with rail stations.

- Operators of rail passenger services and other public transport providers
- Agencies responsible for sustainable development
- Companies providing retail services for transport networks
- Suppliers of railway equipment, railway engineering consultants
- Companies providing and operating rail passenger services
- Passenger transport executives, local authorities, regional agencies and other public bodies with responsibility for transport planning, city centre development and urban regeneration
- Developers, property managers, architects and urban designers
- Consultants and research institutes in railways, transport planning, passenger transport and project management
- Engineering and construction companies
- Funding organisations in both the private and public sectors
- Legal advisors

#### **To**attend

Competitive rates begin from £175 + VAT.

Booking options:

- Complete booking form attached and fax to: 020 7091 7966
- Visit **TransportXtra.com/shop/events** to book online.

Or for more information call Abbie Sharland on **0845 270 7865** or email: **conferences@landor.co.uk**.

#### Sponsorship&ExhibitionOpportunities

If you wish to carefully target your marketing consider the advantages of sponsorship, taking a stand or even placing an insert into the delegate packs. Our rates represent real value.

Call Florence Branchu on **0845 270 7968** or email **florence.branchu@landor.co.uk** or Matthew Knight on **0845 270 7969** or email **matthew.knight@landor.co.uk** for details.

# **UK RAIL STATIONS 2010 CONFERENCE (CO 305)**

## 3 WAYS TO BOOK

Please complete one registration form for each delegate

- 1. Book online at: www.TransportXtra.com/shop/events 2. Fax the completed booking form to: 020 7091 7966
- 3. Post the booking form with payment to: Local Transport Today Ltd, Apollo House, 359 Kennington Lane, London SE11 5QY

# PLEASE COMPLETE CLEARLY IN BLOCK CAPITALS PERSONAL DETAILS

Title (Mr/Mrs/Dr/Other – Please specify)	
Name	Please debit my Visa/Mastercard/American Express/ Eurocard/Delta card
Position	CZ ZieC
Department	
Organisation	
Address	Security code
	Cardholders name
	Signature Date
Postcode	Cardholders address (if different from personal details)
Tel	
Fax	
Email	Postcode
Special or dietary requirements/access needs	Please invoice quoting order reference no.  (NB Purchase orders MUST be provided before we can process bookings,
	if you are unable to provide us with a Purchase Order number please provide — a reference for your invoice)

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Standard Rate	£245 plus vat	Lon Tel:
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with standard rate)	£175 plus vat	Dat
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Young Professional		

# **PAYMENT DETAILS**

(28 years and under)

**All fees are payable in advance of the event.** Delegates may be refused admission if payment is not received prior to the event. Delegates who have not paid will be required to provide credit card details or supply a company cheque on the day of the event.

# If you are registering up to 14 days before the event date ONLY credit card bookings will be accepted.

Payment can be made by cheque, credit card or BACS transfer. Cheques should be made payable to Local Transport Today Ltd. Payment terms are strictly 7 days.

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# **IDMINISTRATIVE DETAILS**

Local Transport Today Ltd, Apollo House, 359 Kennington Lane, London SE11 5QY

Email: conferences@landor.co.uk Eor accounts queries please call 0845 270 786

# For accounts queries please call 0845 270 7866

### Date and Venue

24 February 2010, The Grosvenor Hotel, London SW1W 0SJ

### Confirmation

£175 plus vat

You will receive a receipted VAT invoice and joining instructions which includes a map, directions and travel information. If your booking has not been acknowledged 7 days prior to the event please contact us to confirm your booking has been received on 0845 270 7965.

### Cancellation

If for any reason you are unable to attend, cancellations received in writing by 10.02.10 will receive a refund less an administrative charge of £100 + VAT. There will be no refunds for cancellations made after this date. Substitutions can be made at any time at no further cost

### Data Protection Act

The data you provide will be held on a database in accordance with the Data Protection Act (1998). Your details may be passed to other companies who wish to contact you for marketing and communication purposes. If you do not wish your information to be passed on, please write to the Database Manager at Local Transport Today Ltd at the above address.